

Privacy Policy for Find & Go

Last updated: October 2024

Find & Go ("we," "our," or "us") is committed to protecting your privacy. This policy outlines how we collect, use, and safeguard your information when using our platform.

1. Information We Collect

We collect the following types of information:

- **Personal Information:** Name, email, phone number, address, and payment details during bookings.
 - **Usage Data:** Information about how you interact with our platform (e.g., pages visited, bookings made).
 - **Cookies:** To improve your user experience and analyze platform performance.
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2. How We Use Your Information

We use your information for:

- Facilitating bookings with service providers (e.g., accommodations, activities, rentals).
 - Sending confirmation emails, invoices, and other service-related communications.
 - Improving and personalizing your experience.
 - Offering customer support and handling complaints.
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3. Sharing Your Information

We do not sell your information. However, we may share it with:

- **Service Providers** (e.g., hotels, car rentals) to facilitate bookings.
 - **Payment Processors** to complete transactions securely.
 - **Regulatory or legal authorities** if required by law.
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4. Data Security

We implement strict security measures to protect your data from unauthorized access, alteration, or loss. However, no platform is 100% secure, and we encourage users to take precautions when using online services.

5. User Responsibility

- **Payment Safety:** We use trusted payment gateways, but users should ensure their information is entered securely.
 - **Third-Party Services:** We are not responsible for the actions or policies of third-party service providers (e.g., hotels, transport).
 - **Loss or Damage:** Find & Go is not liable for any loss of luggage, damage to property, or service issues during your travels.
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6. Your Choices and Rights

- **Access and Correction:** You can access and update your personal information through your account.
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7. Changes to This Policy

We may update this Privacy Policy periodically. Users will be notified of significant changes through the platform or email.
